Terms and Conditions

“BID Benefits” St Albans City Centre Loyalty Card Terms and Conditions:

1. All “Bid Benefits” Loyalty Cards are the property of the St Albans City Centre BID, 7 French Row, St Albans, Hertfordshire AL3 5DU.

2. “BID Benefits” Loyalty Cards are only valid for use in participating shops, stores and businesses that advertise offers.

3. Loyalty Cards obtained through the “BID Benefits” scheme are only available to people who work in the St Albans City Centre BID Area (Or Associate businesses) and should be surrendered if employment is terminated.

8. It is the responsibility of the named staff member to ensure cards are only held by members of their staff and should be retrieved should a staff member leave their employment.

9. St Albans City Centre BID at its sole discretion may refuse to issue a card and may withdraw a card from a participant at any time. St Albans City Centre BID may also at its sole discretion remove any or all participants from the scheme at any time.

10. Offers and promotions can be viewed on the St Albans BID website on the following page: BID Benefits – St Albans BID

11. St Albans City Centre BID is not responsible for any benefit offered by any business participating in this scheme and is not responsible for notifying participants of any changes to the benefits which are deemed to be associated with any of the BID Benefits Loyalty Cards.

12. These Rules prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. These Rules are subject to the laws of England and Wales and do not affect your statutory rights.

13. If your Loyalty Card is lost or you have any queries regarding its use, please initially contact the designated administrator in your business to arrange a new card. Only registered administrators can notify St Albans BID of losses and request new cards by emailing info@stalbansbid.com . St Albans City Centre BID reserve the right to make a charge to cover the costs of issuing a replacement.

14. St Albans City Centre BID reserves the right to withdraw the BID Benefits Loyalty Card scheme at any time.